



# Exclusive Night Tours Terms and Conditions

Exclusive night tours depend on the availability of appropriately trained volunteers and suitable dates.

## 1. Tentative bookings

Tentative bookings are held for a two-week period and will automatically be cancelled unless arrangements are confirmed for an extension of the tentative booking, or if a deposit has been paid.

## 2. Confirmation of Booking

An invoice will be generated by Perth Observatory allowing you to pay by Direct Bank Transfer, Online Payment or PayPal. Upon receipt of payment, the tentative booking will be confirmed.

## 3. Cancellation or Rescheduled Date Policy

All cancellations must be made via email to Perth Observatory ([bookings@perthobservatory.com.au](mailto:bookings@perthobservatory.com.au)). Event deposits will only be refunded as per below:

- A full refund will occur if appropriate notice is given at least 14 days before the booking.
- A 50% refund will occur if appropriate notice is given at least 7 days before the booking.
- Deposits are strictly non-refundable if cancellation is made less than 7 days before the booking.

If you need to reschedule your tour, please contact us at your earliest convenience via email at [bookings@perthobservatory.com.au](mailto:bookings@perthobservatory.com.au).

## 4. Barbeques

If you are interested in using the barbeque area, please bring your own food and Perth Observatory can provide you with appropriate utensils.

If you use the barbeque area, Perth Observatory does require you to clean the barbeque(s) and the area around it/them at the end of the event.

## 5. Weather Conditions

Due to the high demand for our night tours at the Observatory, and the tours are run by volunteers our Exclusive Night Tours are non-moveable. In the event of cloud cover or rain causing poor visibility then instead of viewing through the telescopes, Perth Observatory will provide guests with an astronomical presentation in the Lecture Theatre and a guided tour of the museum and the historical telescopes. If the sky clears enough to start or resume the





viewing through the telescopes, then the normal viewing of the night sky programme will resume. If you see less than 4 objects on a night, we will refund 25% of the price.

If you decide not to have the Exclusive Night Tours, we will cancel the night but the 10% deposit will be forfeited.

If the event is cancelled due to loss of power, bushfire close to the Observatory, or the Bureau of Meteorology has in place a Severe Weather Warning for the Perth Metropolitan region, the night will be cancelled, and you'll receive a full refund.

## 6. Disability and Wheelchair Accessibility

Perth Observatory can tailor the Exclusive Night Tours to the needs and requirements of the guests please discuss with us any considerations upon making your booking so we can organise accordingly.

The majority of the facilities at Perth Observatory are wheelchair accessible, however, two domes are not: the Lowell telescope dome which has 69 steps and the Astrographic Dome which houses one of the Observatory's oldest telescopes, the dome has 15 steps.

Those booking the Exclusive Night Tour are advised that most of the telescopes require the use of step or platform ladders to gain access to the eyepieces; We do however have a special telescope called a pantograph that can be utilised, although a range of head and upper body movement is required to be able to use this type of telescope. The person or person's carer will need to position the wheelchair with precision to enable viewing. These activities will be, as you may be aware, carried out in the dark. If access to the pantograph telescope is required then, click the "Telescope For The Wheelchair-Bound" option for the "Do You Need The Use Of" field in the Exclusive Night Tour form.

## 7. Smoking

Perth Observatory is situated in a state forest and is strictly a non-smoking venue.

## 8. Social Media

Perth Observatory may take photos of the event to use on social media platforms and other marketing uses. Should you object to photographs being taken then please advise prior to the event.

## 9. Damages and Liabilities

Perth Observatory reserves the right to refuse service to clients engaged in disorderly, inappropriate or offensive behaviour.

Clients are responsible and will be held liable for any damage they cause to the premises or equipment of the Perth Observatory. If damage is found to Perth Observatory or equipment, notification will be given at the conclusion of the event and/or within 7 days after the event.

Perth Observatory does not accept responsibility for damage or loss of property belonging to the client, guests, or service providers so please always take care of your belongings.

