



Guided Day Tours Terms and Conditions

Guided day tours depend on the availability of suitably trained volunteers and dates being available.

1. Tentative bookings

Tentative bookings are held for a two-week period and will automatically be cancelled unless arrangements are confirmed for an extension of the tentative booking, or if a deposit has been paid.

2. Paying for the Guided Day Tour

An invoice can be generated by Perth Observatory allowing you to pay by Direct Bank Transfer, Online Payment or PayPal or you can pay on the day of the event in our AstroShop.

3. Cancellation or Rescheduled Date Policy

All cancellations or reschedule requests must be made via email to Perth Observatory (bookings@perthobservatory.com.au).

4. Barbeques or Morning Tea

For an extra \$2/head Perth Observatory can provide morning tea: tea, coffee and biscuits, or give you access to barbeques if required. Utensils will be provided but not food.

If you use the barbeque area, Perth Observatory does require you to clean the barbeque(s) and the area around it/them at the end of the event.

5. Weather Conditions

If the weather is cloudy/raining, we will not be able to do the safe viewing of the sun through the solar telescope.

If you do want to reschedule your tour because rain has been forecast, please contact us at your earliest convenience as outlined above in our Cancellation or Rescheduled Date Policy.

6. Disability and Wheelchair Accessibility

Perth Observatory can tailor the Guided Day Tours to the needs and requirements of the guests please discuss with us any considerations upon making your booking so we can organise accordingly.

The majority of the facilities at Perth Observatory are wheelchair accessible, however, there are two domes that are not: the Lowell telescope dome which has 69 steps and the Astrographic Dome which houses one of the Observatory's oldest telescopes, the dome has 15 steps.





7. Smoking

Perth Observatory is situated in a state forest and is strictly a non-smoking venue.

8. Social Media

Perth Observatory may take photos of the event to use on social media platforms and other marketing uses. Should you object to photographs being taken then please advise prior to the event.

9. Damages and Liabilities

Perth Observatory reserves the right to refuse service to clients engaged in disorderly, inappropriate or offensive behaviour.

Clients are responsible and will be held liable for any damage they cause to the premises or equipment of the Perth Observatory. If damage is found to Perth Observatory or equipment, notification will be given at the conclusion of the event and/or within 7 days after the event.

Perth Observatory does not accept responsibility for damage or loss of property belonging to the client, guests, or service providers so please always take care of your belongings.

